

MAKING PATIENT SAFETY AND QUALITY A NATIONAL PRIORITY

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It is a time of ironic paradox:

Never have we been able to do so much for so many, yet never has there been so much dissatisfaction with health care

How did we get here?

1. Health care changes in last half of the 20th century

- The growth and benefits of specialization
- The downside of specialization

2. Increases in research and evaluation

The work of Wennberg, Brook, the Medical Practice Study, and the Institute of Medicine

3. Societal changes – wars and demonstrations

Effects on health care:

- Patient empowerment
- Explosion of data
- Increasing cost

Current trends: a paradigm shift

- We have a shared vision of ideal care
- The Accountable Care Organization
 1. Standardization
 2. Patient engagement
 3. Teamwork

Patient Safety

- Since IOM: a great success story
- Also a great failure story
- What have we learned?

Getting there: 5 Transforming Concepts:

- Transparency
 - Consumer engagement
 - Finding joy and meaning in work
 - Reforming medical education
 - Integrating health care
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- **Patient Safety in the world of
the Patient Protection And Affordable Care Act Of 2010**